

## CARE & MAINTENANCE GUIDE

*Product Care Instructions*

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| Range Name | Willow Outdoor Range |
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**The Willow Range is crafted from FSC®-certified eucalyptus timber and is suitable for both indoor and outdoor use.**

To help preserve the natural beauty and extend the life of your furniture, we recommend the following care:

- Clean regularly using a soft cloth with warm water and a mild detergent. Avoid abrasive cleaners, scourers or harsh chemicals.
- Wipe away spills, dirt and moisture promptly to help prevent staining and water marks.
- As a natural timber product, eucalyptus will weather over time when exposed to the outdoor elements. This may include soft greying, minor surface checking and natural movement caused by changes in temperature and humidity. These characteristics are normal and do not affect the structural integrity of the product.
- To maintain the original colour and provide ongoing protection, apply a quality outdoor timber oil suitable for eucalyptus every **6–12 months**, or more frequently in harsh environments.
- For maximum product life, position furniture in a covered outdoor area where possible and avoid prolonged exposure to standing water and continuous direct weather.
- Periodically check and tighten any fixings where applicable.
- Avoid dragging the furniture across hard surfaces. Lift and reposition to prevent unnecessary stress on joints and legs

### Natural Timber & Warranty

As this product is manufactured from natural timber, variations in colour, grain and weathering are to be expected and form part of the product's natural character. Following the recommended care and maintenance instructions will help maximise the life and appearance of your furniture.

While the Willow Range is designed for outdoor use, storing furniture in a covered outdoor area when not in use will help maintain its appearance and extend its service life.